

DELABIE | DVS

INFORM Temperature Monitor Kit Installation and set up guide



INFORM MONITOR KIT INSTALLATION GUIDE

Thank you for purchasing INFORM Monitor.

We're pleased to support you with a smart, connected solution for monitoring water temperatures. This guide will help you get your device up and running quickly and easily.

Monitor water temperatures to ensure a greater understanding of your water systems behaviour and be alerted when operating outside the required parameters. This smart digital solution provides detailed, exportable data for current and historical periods.

Discover trends and the impact of operational changes or remedial works. Identification of high-performing areas can allow replication and improvement across your water system. INFORM Monitor data empowers confident decisions with clear evidence, replacing guesswork and assumptions.

With a selection of user friendly, configurable alarms which can be set to alert when required temperature profiles are not met, hereby aiding compliance. Prioritise areas of greatest need and maximise efficiency. Easy to use online platform packed with features.

1. TOTAL VISIBILITY & UNDERSTANDING

Thank you for trusting us to be the "eyes" of your system. You now have the power to monitor water temperatures in real-time, gaining a deep, intuitive understanding of your system's unique behaviour. No more wondering what's happening behind the scenes you'll be the first to know the moment operations shift outside your required parameters.

2. EVIDENCE-LED CONFIDENCE

The INFORM platform is designed to replace guesswork with clear, undeniable evidence. Whether you are looking at current data or pulling historical reports, you now have a detailed audit trail at your disposal. This exportable data empowers you to make confident decisions and provides the proof you need for stakeholders and regulatory bodies.

3. SMART, CONFIGURABLE COMPLIANCE

Aiding your compliance efforts is at the heart of what we do. With our selection of user-friendly, configurable alarms, you can set your own "safety net." The system will alert you instantly if temperature profiles aren't met, allowing you to react before a minor variance becomes a major issue.

4. TRENDS, NOT JUST TRANSITIONS

The true magic of the INFORM platform lies in its ability to reveal the "big picture." You can now discover long-term trends and measure the exact impact of operational changes or remedial works. By identifying your highest-performing areas, you can replicate that success across your entire water system, constantly raising the bar for safety and efficiency.

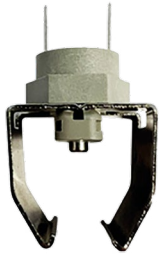
5. MAXIMIZED EFFICIENCY

Your time and resources are valuable. INFORM helps you prioritize areas of greatest need, ensuring your maintenance teams are always focused where they can have the most impact. All of this is managed through our feature-packed, easy-to-use online platform, designed to make complex data feel remarkably simple.

PARTS SUPPLIED



Monitor Device
(Antenna &
Batteries
included)



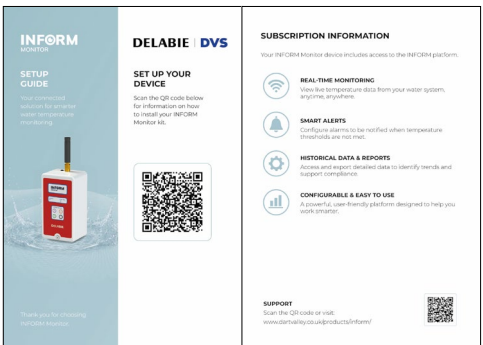
4 x 13mm Clip
on Temperature
Sensors



4 x 22mm Clip
on Temperature
Sensors

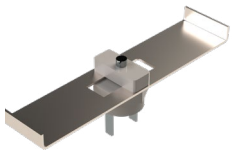


4 x 750mm
INFORM
Temperature
Cables



Subscription Card
& QR code for
Instructions Manual

COMPLIMENTARY ACCESSORIES



AC10-034
28mm &
Above Clip on
Temperature
Sensor



EXTENSION CABLES

AT00-200 1m
Extension Cable
AT00-201 2m
Extension Cable
AT00-226 10m
Extension Cable

TOOLS NEEDED



SAFETY INFORMATION

This device uses **3V lithium batteries**. Incorrect handling may cause fire, explosion, or leakage. Insert batteries with correct polarity (see image below).

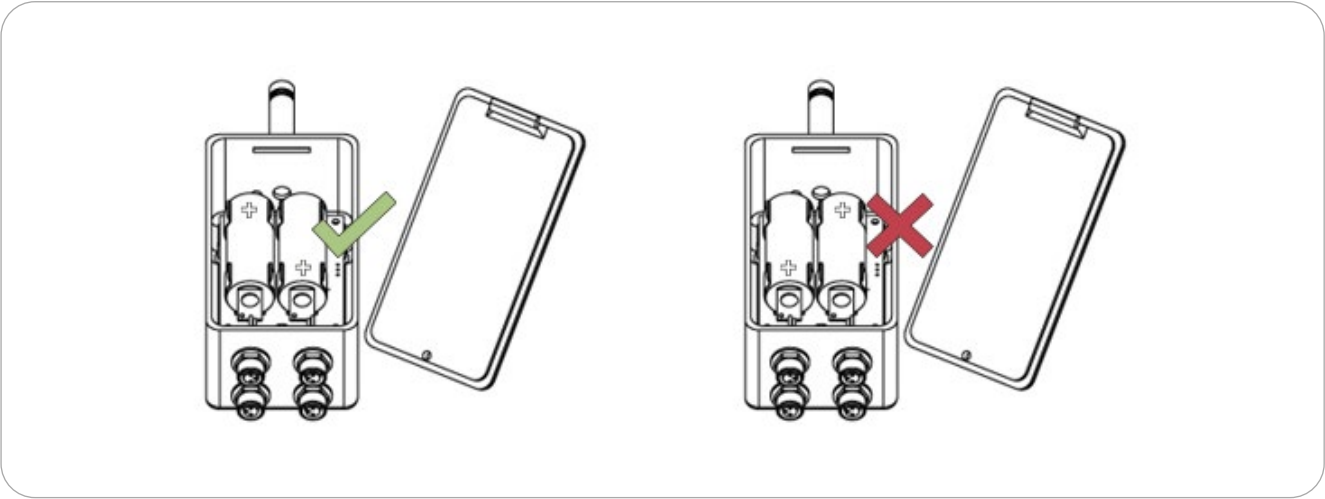
Do not recharge, disassemble, heat, crush, or incinerate.

Keep batteries out of reach of children.

If a battery is swallowed, seek immediate medical attention.

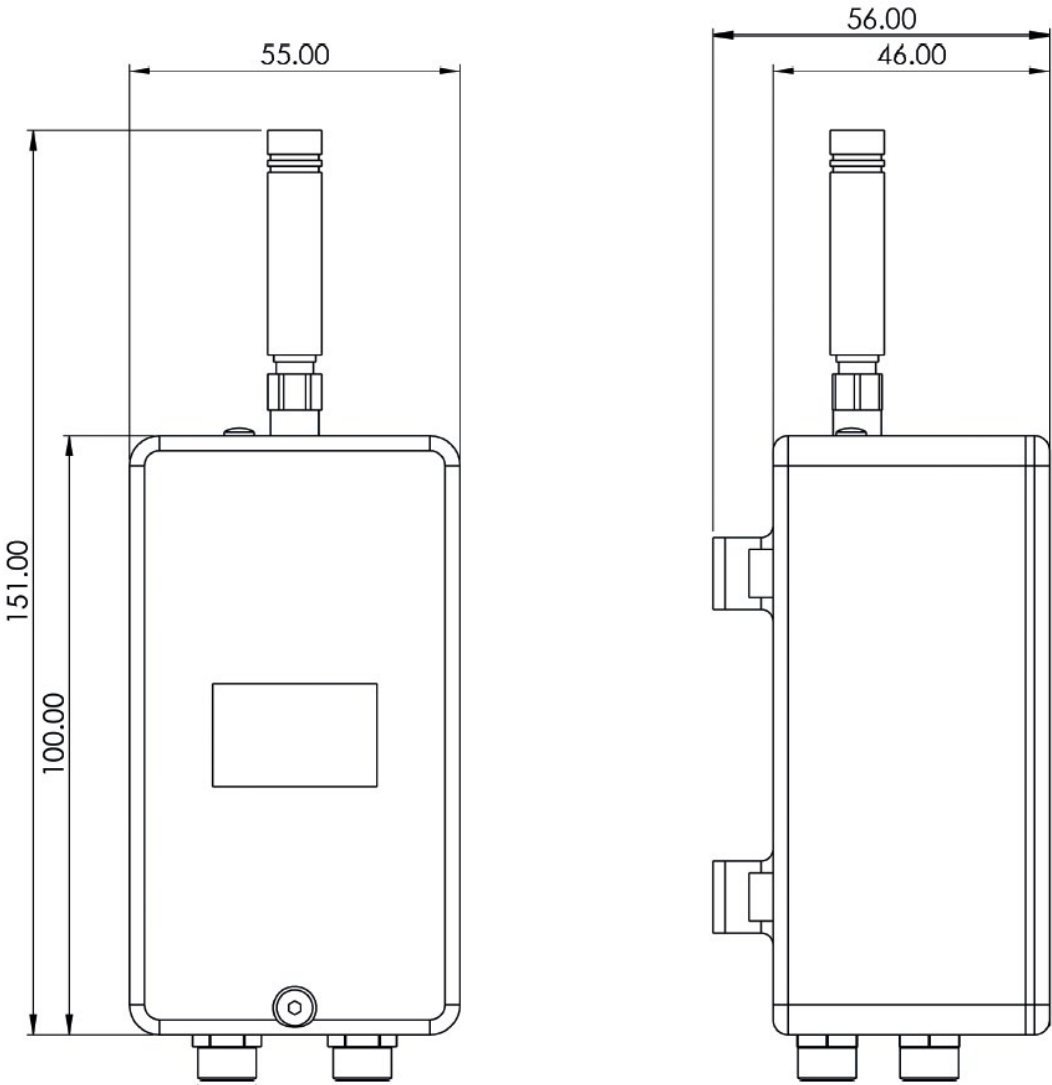
Replace both batteries at the same time using only the specified type (CR17450, available to purchase from Delabie DVS). You must NOT replace batteries with AA batteries, this will harm the device and invalidate the warranty.

BATTERY ORIENTATION



- The device must never be subjected to shocks or impacts.
- Only use attachments/accessories specified by the manufacturer.
- Do not place the device near naked flames, heat source or expose it to cold source, direct sunlight, rain or moisture.
- It is recommended that any plumbing is carried out by a qualified plumber.
- For proper performance, this sophisticated electronic device must be installed correctly.
- Please read these instructions carefully and follow each step in order.

DIMENSIONAL DRAWING



Delabie DVS products installed or commissioned by our engineers receive a five-year on-site warranty. Utilising a Delabie DVS service option for most products will extend the warranty period.

SUPPORT: For Technical Support please visit our technical pages on www.dartvalley.co.uk

OR

CONTACT US:
www.dartvalley.co.uk
dvsinform.gb@kwc-professional.com
Northern Office: +44 (0)1246 458900
Southern Office: +44 (0)1803 529021

**TO FIND OUT MORE ABOUT THE
INFORM PRODUCT RANGE SCAN
THE QR CODE OR CLICK THE
LINK BELOW:**

<https://dartvalley.co.uk/products/inform/>



SERVICING, INSTALLATION & WARRANTY

1. Please take note of the device serial number, found above the LED on the outside of the device.. Once you have taken note of this number please scan the QR code below or click the link and complete the form to enter your device details and set up your INFORM dashboard.

<https://form.jotform.com/261104090485047>

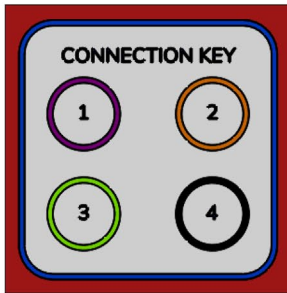
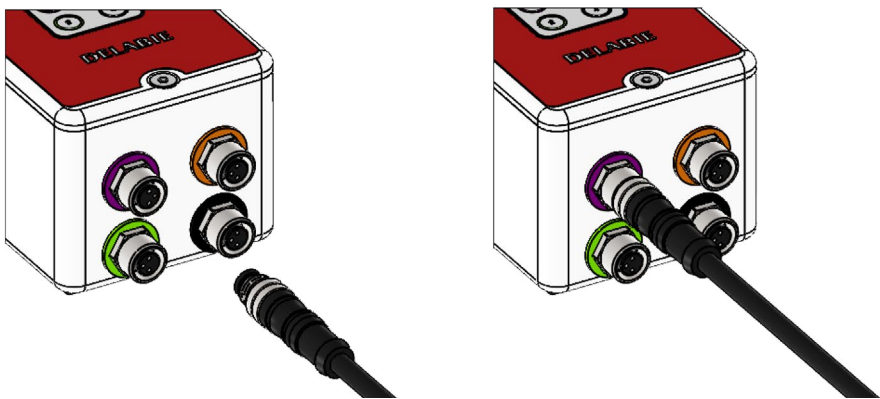
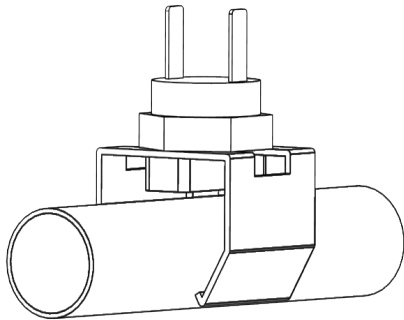
2. Clip the desired temperature sensor (13mm or 22mm, depending on pipe size) to the desired location for temperature monitoring. Clips should only be attached to metal pipes. If pipe is larger than 22mm then a larger temperature sensor clip can be purchased separately.

3. Then connect the two spade ends of the temperature cable to the two pins of the temperature sensor.

4. Repeat steps 2 & 3 depending on how many temperature sensors are being fitted.

5. Install the Monitor Device’s antenna hand-tight, ensuring to not over-tighten.6. Using cable ties (not supplied), secure the Monitor Device to pipework and use the snips to remove any excess (It is recommended to install onto cold feed or pipe lagging). Allowances for cable length must be made. Extension cables can be purchased separately from Delabie DVS.

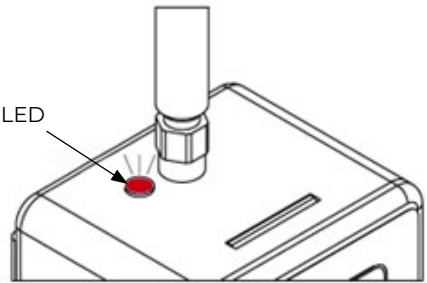
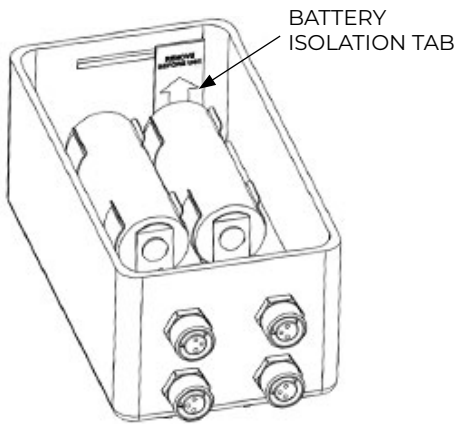
7. Connect the M8 cable(s) to the desired channel(s) on the base of the Monitor Device.



8. Open the Monitor Device and remove the battery isolation tab to energise the device.

Once powered on, the LED will flash whilst network connection is established.

When the connection is made, the LED will turn off.



DASHBOARD

Login will be provided by informalerts@kwc-professional.com. Once the device is fully set up the temperature data can be accessed on the dashboard found [here](http://www.kwcdvsinform.com) (www.kwcdvsinform.com)

Please contact dvsinform.gb@kwc-professional.com for support if required. Alternatively you can scan the QR code or click the link below.



PRODUCT DISPOSAL

The use of this crossed out wheeled bin logo indicates that this product needs to be disposed of separately to any other household waste.

Within each of the European Union member countries, provisions have been made for the collection and recycling of unwanted electrical and electronic equipment. Outside of the EU it will be necessary to dispose of this product at your local community waste collection or recycling centre.

In order to help preserve our environment we ask that you dispose of this product correctly. Please contact your local city council for collection centre details and always check UK electronic waste disposal regulations before disposing of this product.



DO NOT CONTINUE UNLESS THE PREVIOUS INSTALLATION STEPS HAVE BEEN COMPLETED.

Hereby, KWC DVS declares that the product with digital elements type IC10-001 INFORM Monitor Box is in compliance with Regulation (EU) 2024/2847 (1).

The full text of the EU declaration of conformity is available at the following internet address: <https://dartvalley.co.uk/resources/resources-category/approval-certificates/>

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SUPPORT

For Technical Support please visit our technical pages on:

www.dartvalley.co.uk or scan the QR code above.

CONTACT US

dvsinform.gb@kwc-professional.com

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