

26th June 2025

Dear Customer,

We are pleased to share an exciting development with you. KWC Group Management AG, the parent company of KWC DVS Ltd, has been acquired by **Delabie**, a leading French manufacturer renowned across Europe for its high-quality, innovative washroom and water management solutions.

This acquisition marks the beginning of a powerful partnership, combining KWC's global expertise in advanced washroom technology with Delabie's well-established leadership in commercial and public sector sanitary equipment. Together, we are set to create one of the most comprehensive and innovative product portfolios in the industry.

What Does This Mean for You?

- **Expanded Solutions:** A broader, integrated range of washroom, water management, and sanitary products.
- **Enhanced Innovation:** Greater resources dedicated to research, development, and product performance.
- **Continued Support:** The same trusted team and high-quality service you rely on — now with even stronger backing.

While our ownership has changed, our commitment to you remains the same. There will be no immediate changes to your current contacts or how you do business with us. Instead, this transition enhances our ability to serve you with even more robust, sustainable, and cutting-edge solutions for custodial, healthcare, commercial, and high-security environments.

If you have any questions or would like more information, please feel free to reach out. Your current contacts will continue to support you as always.

Thank you for your continued partnership. We look forward to the exciting opportunities ahead as part of the Delabie Group.

Yours sincerely,



Natalie McGreavy
Managing Director



Scott Crook
Commercial Director