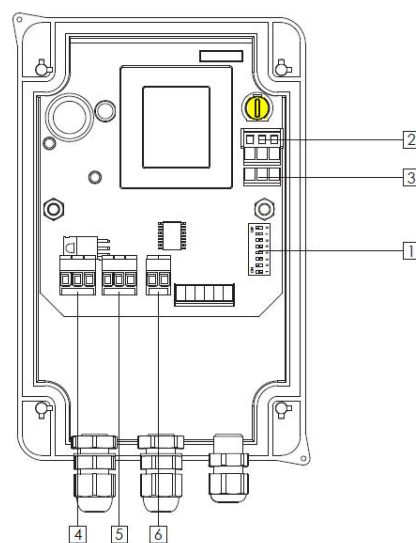


## Fault finding - WC Flush valve Controls

This document relates to the following models: WC03-002 / 003 (1½" & 2")

### Not flushing when sensor is activated

- Check power to Control box. A Green LED on the front of the Control box lid should be lit.
- If the Green LED is not lit, check fuse in spur and the glass fuse within the Control box.
- Highlighted in Fig 1.
- Glass fuses are available from KWC DVS
- PP00-100 WC control system fuse - Primary - 20mm Glass 240V (T)100mA
- If Fuse has blown, check all wired connections to ensure cables are wired as per the colour coding and that there are no stray wires that may be causing a short circuit.
- If power and fuses are OK, next check that times setting are turned on at the dip switches [1]
- Refer to Step 10 in the installation manual.



### Not flushing when sensor is activated

- A flashing Red LED on the front of the Control box signifies that the sensor has not calibrated correctly on initial power up.
- Power down and ensure that the sensor is not obstructed in any way or that a reflective surface is in the line of sight.
- Power up, the control box will go through its usual start up procedure and only the Green LED will be lit. The unit is now ready to Flush.
- Once flushed, the Red Led will illuminate for around 15-20 seconds then go out. The unit is then ready to flush again.

### Constant water flow into the WC pan

- Water level in cistern is not set too high and overflowing down overflow pipe. Adjust water inlet valve in cistern is letting by. Adjust, clean or repair.
- Debris under plunger seal preventing plunger from closing fully. Clean if required.